

TCS CAD & BIM Solutions Ltd – Autodesk Cashback Promotion

Terms & Conditions (B2B Only)

Revision: 2 – 18/02/2026

Effective date: 01 January 2026

Promotion period: 01 January 2026 – 31 December 2027 (unless withdrawn earlier in accordance with these Terms)

Promoter:

TCS CAD & BIM Solutions Ltd (“TCS”)

Offer name:

Autodesk Cashback Promotion

IMPORTANT: BUSINESS CUSTOMERS ONLY

This Promotion is available only to business customers acting wholly in the course of their trade, business, craft, or profession. Consumers (as defined under the Consumer Rights Act 2015) are not eligible. Purchases made for personal, domestic, or household use do not qualify for cashback.

By participating in this Promotion, the customer (“Customer”) agrees to these Terms & Conditions.

1. Purpose of the Promotion

The Promotion is designed to reward eligible business customers who purchase qualifying new Autodesk licences through TCS by offering a cashback payment, subject to these Terms & Conditions and Autodesk’s applicable incentive or rewards programme rules.

2. Eligibility (B2B Only)

To qualify for cashback, all of the following conditions must be met:

2.1 Business-only eligibility

This Promotion is open only to business customers. Consumers are not eligible.

2.2 Sole traders

Where the Customer is a sole trader, eligibility applies only where the purchase is made wholly for business purposes and not for personal use.

2.3 Direct purchase from TCS

The purchase must relate to new Autodesk licences acquired directly from TCS during the Promotion Period.

2.4 Definition of “new Autodesk licences”

For the purposes of this Promotion, “new Autodesk licences” means licences that are new to the Customer’s Autodesk account and are not renewals, extensions, replacements, or conversions of existing subscriptions.

2.5 Renewal restriction (90 days)

The purchase must not be a renewal, nor be directly or indirectly connected to a renewal, replacement, or continuation of an existing Autodesk licence within 90 days before or after the purchase date. This includes (without limitation) additional seats or products added to an existing contract or renewal pathway.

2.6 Autodesk programme rules apply

Eligibility is subject to Autodesk’s official incentive or rewards programme terms, which may vary by product and programme.

2.7 TCS specialisation requirement

Cashback is only available where TCS is a recognised Autodesk Specialised Partner for the relevant product category at the time of purchase. If TCS does not hold the required specialisation at the time of purchase, cashback will not be payable.

3. Eligible Products and Cashback Value

3.1 Confirmation of cashback

Eligible Autodesk products and the applicable cashback amount will be confirmed by TCS in writing (for example, within a quotation, order confirmation, or email) prior to or at the time of purchase.

3.2 VAT

Cashback values are calculated excluding VAT. No VAT element is included in the cashback payment.

4. Autodesk Validation

4.1 Validation required

All cashback claims are subject to validation and approval by Autodesk.

4.2 Processing following confirmation

TCS will only process cashback once Autodesk has confirmed that the Customer's purchase qualifies for the Promotion.

4.3 No validation, no cashback

If Autodesk does not validate the purchase for any reason, cashback will not be payable.

5. How to Claim Cashback

To receive cashback, the Customer must:

5.1 Complete a qualifying purchase through TCS during the Promotion Period.

5.2 Provide required information

Provide TCS, upon request, with all information reasonably required to process the cashback claim, including (as applicable):

- Company name and trading address

- Purchase reference or invoice number
- Bank account details for payment
- Any documentation reasonably required to verify the purchase

5.3 Time limit for claim information

Provide the required information within 30 days of the invoice date, unless otherwise agreed in writing.

5.4 Incomplete information

If required information is not provided or is incomplete, TCS may be unable to process or pay cashback.

6. Payment of Cashback

6.1 Payment timing

Cashback will be paid by TCS within 60 days of all of the following having occurred:

- Autodesk confirms eligibility; and
- the Customer has provided all required information; and
- the Customer has no overdue invoices or outstanding balances with TCS or Autodesk.
- 3-year subscriptions are payable yearly subject to the same terms & conditions as the annual subscription being met.

6.2 Payee

Cashback will be paid only to the original purchasing Customer.

6.3 Method and currency

Payment will be made by bank transfer unless otherwise agreed in writing.

Cashback payments will be made in GBP unless stated otherwise.

7. Restrictions

7.1 Non-transferable

Cashback is non-transferable and cannot be sold, assigned, or exchanged for alternative benefits.

7.2 No stacking unless agreed

This Promotion cannot be combined with any other cashback or incentive offer unless expressly confirmed in writing by TCS.

7.3 One reward per eligible purchase

One cashback reward applies per eligible licence purchase, unless otherwise stated in writing.

7.4 Specialisation

Cashback will not be paid where TCS is not a recognised Autodesk Specialised Partner for the relevant product category.

8. Disqualification

TCS reserves the right to refuse or reclaim cashback if:

- The purchase is a renewal or linked to a renewal within 90 days.
- Autodesk does not validate the claim.
- The Customer has overdue invoices or outstanding payments with TCS or Autodesk.
- The Customer provides false, inaccurate, or misleading information.
- The transaction is cancelled, refunded, or reversed.
- TCS reasonably suspects fraud, abuse, or misuse of the Promotion.

9. Changes to or Withdrawal of the Promotion

TCS may amend, suspend, or withdraw this Promotion where necessary to comply with Autodesk requirements, legal obligations, or operational needs.

Any such changes will not affect purchases already validated under these Terms, except where required by law or Autodesk programme rules.

10. Liability

10.1 Exclusions

TCS shall not be liable for delays or failures caused by Autodesk's validation process, errors in Customer-provided information, or circumstances beyond TCS's reasonable control.

10.2 Non-excludable liability

Nothing in these Terms limits or excludes liability for fraud, negligence causing personal injury, or any liability that cannot be excluded by law.

11. Data Protection

TCS will process personal data solely for the purposes of administering this Promotion and processing cashback payments. Data will be handled in accordance with applicable UK data protection legislation and TCS's privacy policy.

Privacy notice: [https://www.cadservices.co.uk/privacy_information.html]

12. Governing Law and Jurisdiction

These Terms & Conditions and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with them are governed by the laws of England and Wales.

The courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising from or in connection with this Promotion.

13. No Consumer Rights (B2B Promotion)

This Promotion is a business-to-business incentive. Nothing in these Terms is intended to confer rights on consumers or to be subject to consumer protection legislation.

